



The English Aromatherapy Company

Our Guarantee

We guarantee complete satisfaction with our aromatherapy products and courses or we will replace and retrain.

Please see our terms and conditions below.

- All concerns should be notified within a maximum of 48 hours on receipt of goods or after course completion
- These concerns should be addressed in writing to Dr Robert Stephen (bob@penny-price.com) detailing the exact nature of the concern
- Every effort will be made to agree a resolution within 14 days to a maximum of 28 days
- All products that raise concerns should be posted back immediately for inspection
- Retraining for course concerns will not include accommodation, meals or travel costs
- All decisions reached are final and binding to both customer and PPA
- These terms and conditions do not affect your statutory rights



Penny Price Aromatherapy Ltd & The Penny Price Academy of Aromatherapy

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